#### 5 ECTS

#### **Objectives – Course description**

- C1.5. Propose innovative actions in the development of marketing projects and support them
- C2.2 Direct communication according to target audiences
- C3.3 Draw up a marketing plan (strategy and marketing mix)
- C4.1. Understand, interpret and anticipate customer behaviour
- C4.4. Check the relevance and coherence of the actions envisaged
- C4.5. Identify and update relevant market monitoring indicators
- C5.3. Structure and implement communication actions

### **Learning content**

The communication plan, including:

- The communication strategy
- Implementation of the communication strategy through communication tools (digital and offline)
- Measurement of the communication strategy

### **Learning outcome**

At the end of the course, the student will be able to:

- Discern the specificities of digital marketing and communication
- Identify the different professions in communication and digital marketing
- Identify the different stages of developing a communication campaign
- Analyse and recommend a communication strategy, combining online and offline
- Analyse and recommend communication actions, both online and offline
- Design concrete communication actions
- Understand and interpret the performance indicators of a communication campaign
- Recommend appropriate performance indicators for monitoring a communication campaign

### Methodology

- Transmissive method of theory
- Active method of applying the theory to exercises or case studies
- Lectures
- On-line training
- Coaching on the communication recommendations of the challenge project

## **Learning material**

Slides from teachers, conferences and online training

# **Evaluation**

30% Continuous assessment of the second semester Set of assignments or work

70% End of second term assessment Written and/or oral test